

**Course title: SOCIAL MEDICINE AND HEALTH MANAGEMENT**  
**Head of the Department: Professor Boris Hrabač, MD, PhD.**  
**Curriculum implementation plan**

Date	Time	Topic title	Form of teaching and lecturer
13.06. 2024.	15,00 – 16,30	The concept and scope of social medicine and public health.	P – 2 Hrabač
	16,30 – 18,00	The concept of health and disease	P – 2 Hrabač
	18,00 – 19,30	Socio-medical diagnostics	P – 2 Hrabač
14.06. 2024.	15,00 – 15,45	Socio-medical indicators	V – 1 Hrabač
	15,45 – 16,30	Needs and demands of the population for health care	P – 1 Hrabač
	16,30 – 17,15	Health care needs and requirements	S – 1 Hrabač
	17,15 – 18,00	Health system and its components	P – 1 Hrabač
	18,00 – 19,30	Health care measures	P – 2 Hrabač
15.06. 2024.	15,00 – 16,30	Health promotion and disease prevention	S – 2 Hrabač
	16,30 – 17,15	Network of health institutions and health professionals	P – 1 Hrabač
	17,15 – 18,00	Composition and scope of work of the family medicine team; Team composition in hospitals	S – 1 Hrabač
	18,00 – 19,30	Social diseases as public health problems	S – 2 Hrabač
17.06. 2024.	15,00 – 15,45	Social diseases; problem definition, problem size, intervention measures (primary prevention, screening programs), therapy guide	V – 1 Hrabač
	15,45 – 18,00	Health economics	P – 3 Hrabač
	18,00 – 18,45	Exercise: The impact of health care payment mechanisms on cost control, service quality, and administration.	V – 1 Hrabač
	18,45 – 19,30	Case study: Calculation of funds in the health care system of the FBiH	S – 1 Hrabač
18.06. 2024.	15,00 – 15,45	Cost-benefit analysis	P – 1 Hrabač
	15,45 – 16,30	Cost-effectiveness of screening programs	S – 1 Hrabač
	16,30 – 17,15	Confrontation with insufficient resources; cost sharing and prioritization	S – 1 Hrabač
	17,15 – 18,00	Case study: Health Benefit Package in FBiH	S – 1 Hrabač
	18,00 –	The role of "gatekeeper" in cost control	S – 1

	18,45		Hrabač
	18,45 – 19,30	Solidarity in health care; "Risk equalization"	S – 1 Hrabač
19.06. 2024.	14,00 – 14,45	Case study: Federal Solidarity Fund	S – 1 Hrabač
	14,45 – 15,30	Equality and equity issues in health care	S – 1 Hrabač
	15,30 – 16,15	Regulation of the market of health care providers and the market of health insurance. Case study: Privatization in healthcare.	S – 1 Hrabač
	16,15 – 17,00	Health statistics and information system	P – 1 Hrabač
	17,00 – 17,45	Evaluation of the work of family medicine teams based on monthly reporting	V – 1 Hrabač
	17,45 – 19,15	Primary health care based on the concept of family medical practice	P – 2 Hrabač
20.06. 2024.	14,00 – 14,45	Registration of patients in the practice of family medicine; methodology for calculating capitation and annual income of the team	V – 1 Hrabač
	14,45 – 15,30	Health care planning and programming	P – 1 Hrabač
	15,30 – 16,15	Annual work program of the family medicine team	S – 1 Hrabač
	16,15 – 17,00	Medical ethics / deontology. Ethical theories of importance for the organization of health care. European Declaration of the Rights of Patients	S – 1 Hrabač
	17,00 – 18,30	Health reform implementation - content, context, actors and process	S – 2 Hrabač
	18,30 – 19,15	The concept of health care reform in the FBiH	S – 1 Hrabač
21.06. 2024.	14,00 – 14,45	Introduction to healthcare management. Organization and management of health care institutions.	P – 1 Hrabač
	14,45 – 15,30	Strategic management with strategic planning	P – 1 Hrabač
	15,30 – 16,15	Case study: SWOT analysis of the health insurance system in the FBiH (accompanying text - Health insurance system in the FBiH with questions)	V – 1 Hrabač
	16,15 – 17,00	Organizing; basic type of business organization	P – 1 Hrabač
	17,00 – 17,45	Human resource management	S – 1 Hrabač
	17,45 – 18,30	Operational management and operational control	S – 1 Hrabač
22.06. 2024.	14,00 – 14,45	Health care quality management	P – 1 Hrabač
	14,45 – 16,15	Health care quality management; standards and accreditation	S – 2 Hrabač
	16,15 – 17,00	Communication skills and management; introductory remarks	P – 1 Hrabač

	17,00 – 17,45	Communication styles. Quiz; nonverbal communication	S – 1 Hrabač
	17,45 – 18,30	Communication to build a relationship with the patient	S – 2 Hrabač
24.06. 2024.	14,00 – 15,30	The concept of emotional intelligence	P – 2 Hrabač
	15,30 – 16,15	Assessment of emotional intelligence	V – 1 Hrabač
	16,15 – 17,00	Stress management and importance for management; sources and consequences of stress	P – 1 Hrabač
	17,00 – 17,45	Workplace stress exposure assessment (questionnaire)	V – 1 Hrabač
	17,45 – 18,30	Consequences of stress at the organizational level and management interventions	S – 1 Hrabač
25.06. 2024.	14,00 – 14,45	Mobbing; harassment at work	S – 1 Hrabač
	14,45 – 15,30	Conflict management Time management	S – 1 Hrabač
	15,30 – 16,15	Assertiveness training	V – 1 Hrabač
	16,15 – 17,00	Leadership psychology and emotionally intelligent leadership	P – 1 Hrabač
	17,00 – 17,45	Exercise: Self-assessment of leadership skills	V – 1 Hrabač
	17,45 – 18,30	Teamwork	S – 1 Hrabač
	18,30 – 19,15	Negotiation skills	S – 1 Hrabač
		<b>TOTAL LECTURES (P)</b>	<b>30</b>
		<b>TOTAL SEMINARS (S)</b>	<b>30</b>
		<b>TOTAL EXERCISES (V)</b>	<b>10</b>
		<b>TOTAL HOURS</b>	<b>70</b>

UKUPNO SATI - HRABAČ

Lectures = 30  
Seminars = 30  
Exercises = 10